

KOGI STATE GOVERNMENT KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD ONE-STOP OFFICE, 1 WALLACE STREET, LOKOJA TEL:08075158643

Mandatory Advance Communication Rules for Survey Lifting Changes

IN LINE WITH EXECUTIVE ORDER ON THE PROMOTION OF TRANSPARENCY AND EFFICIENCY IN THE BUSINESS ENVIRONMENT

December 2023

Mandatory Advance Communication Rules for Survey Lifting Changes

Kogi State Town Planning and Development Board (KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD)

1. Introduction

This document establishes the Mandatory Advance Communication Rules for informing stakeholders about upcoming changes related to the survey lifting process by the Kogi State Town Planning and Development Board . These rules ensure that all individuals, organizations, and entities involved in survey lifting are adequately informed, allowing for proper planning and minimizing any disruptions caused by changes.

2. Purpose

The purpose of these communication rules is to provide clear guidelines on how and when KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will notify stakeholders of any changes to the survey lifting process. This includes changes in regulations, procedures, documentation requirements, fees, timelines, and other relevant aspects of the process.

3. Scope

These rules apply to all upcoming changes that affect the survey lifting process at KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD, including:

- **Regulatory Changes:** Amendments to laws, regulations, or guidelines governing survey lifting activities.
- **Procedural Changes:** Modifications to the steps, processes, or workflows involved in survey lifting.
- **Documentation Requirements:** Updates or changes in the documents, forms, or materials required for requesting survey lifting services.
- Fee Structures: Adjustments to the fees associated with survey lifting services.
- **Service Delivery Timelines:** Changes to the timelines for conducting, processing, and reporting survey lifting activities.

4. Communication Rules

4.1 Notification Timeline:

- **Minimum Notice Period:** KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will provide stakeholders with a minimum of 30 calendar days' notice before implementing any significant changes to the survey lifting process.
- **Urgent Changes:** In cases where urgent changes are necessary (e.g., due to legal or safety concerns), KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will provide as much advance notice as possible, with a minimum of 10 calendar days.

4.2 Communication Channels:

- Official Website: All upcoming changes will be published on the KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD official website under the "Updates and Announcements" section.
- **Email Notifications:** Registered stakeholders, including individuals and entities that have previously requested survey lifting services, will receive direct email notifications detailing the upcoming changes.
- **Public Notices:** KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will issue public notices in local newspapers and on official social media platforms to ensure broad dissemination of the information.
- Stakeholder Meetings: When necessary, KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will organize stakeholder meetings, webinars, or workshops to discuss upcoming changes and address any concerns or questions.

4.3 Content of Communication:

- **Detailed Explanation:** Notifications will include a clear and detailed explanation of the changes, the reasons behind them, and how they will affect the survey lifting process.
- **Effective Date:** The exact date when the changes will come into effect will be clearly stated in all communications.
- Action Required: Any actions that stakeholders need to take in response to the changes, such as submitting additional documentation or adjusting timelines, will be outlined in the communication.

4.4 Stakeholder Feedback:

- Feedback Mechanism: Stakeholders will have the opportunity to provide feedback or
 raise concerns about the upcoming changes through an official feedback form available
 on the KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD website.
- Response to Feedback: KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD will review all feedback and provide responses or clarifications as necessary. If major concerns are raised by multiple stakeholders, KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD may hold additional consultations or consider adjustments to the planned changes.

5. Compliance

All stakeholders are required to comply with the changes once they come into effect. Failure to adhere to updated regulations, procedures, or requirements may result in delays or rejections of survey lifting requests.

6. Responsibilities

- KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD
 Responsibility: KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD is
 responsible for ensuring that all communications about upcoming changes are timely,
 clear, and accessible to all relevant stakeholders.
- **Stakeholder Responsibility:** Stakeholders are responsible for staying informed about upcoming changes and taking necessary actions to comply with new requirements.

7. Review and Updates

These communication rules will be reviewed periodically and updated as necessary to reflect changes in communication practices, regulations, or stakeholder needs. Any updates to these rules will be communicated to stakeholders following the same notification timeline and channels outlined above.

8. Contact Information

For any questions or further information regarding upcoming changes or these communication rules, stakeholders can contact KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD at:

KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD ONE-STOP OFFICE, 1 WALLACE STREET, LOKOJA TEL:08075158643

These communication rules ensure that all stakeholders are well-informed and adequately prepared for any changes to the survey lifting process, promoting smooth transitions and continued compliance with KOGI STATE TOWN PLANNING AND DEVELOPMENT BOARD requirements.

SIGNED

General Manager, Kogi State Town Planning and Development Board