



**KOGI STATE GOVERNMENT  
MINISTRY OF COMMERCE AND INDUSTRY**  
GRM 3RD QUARTERLY PERFORMANCE REPORT  
Period: July-Sept , 2024

**Agency Responsible: Ministry of Commerce & Industry**

**Reporting Frequency: 3RD QTR**

**Trader Complaints and Redress Report (July – Sept 2024)**

SN	COMPLAINANT ID	NATURE OF COMPLAINT	CHANNEL	DATE	ACTION TAKEN	DATE/FINAL RESOLUTION /DAYS	STATUS
1	PS-T501	Alleged intimidation and graft request for shop renewal	Verbal/Phone calls	01-07-24	Internal investigation and the officer suspended	5-07-24 5 days	Resolved