



KOGI STATE GOVERNMENT
MINISTRY OF COMMERCE AND INDUSTRY
GRM QUARTERLY PERFORMANCE REPORT
Period: April-June , 2024

Agency Responsible: Ministry of Commerce & Industry
Reporting Frequency: 2ND QTR
Trader Complaints and Redress Report (April– June 2024)

SN	COMPLAINANT ID	NATURE OF COMPLAINT	CHANNEL	DATE	ACTION TAKEN	DATE/FINAL RESOLUTION /DAYS	STATUS
1	PS-T501	Delay in business name registration at the market office	Verbal/Phone calls	14-04-24	Registration process automated	19/04/24 5 Days	Resolved
2	PS-T502	Alleged bribery request for shop renewal	Verbal/Phone calls	01-06-24	Internal investigation and officer suspended	10-06-24 9 days	Resolved